

PAID T.R.A.
Chk # 032600
Amount <u>35,00</u>
Rovd By
Date



A Program of United Way of Greater Chattanooga

P. O. Box 4070 406 Frazier Avenue Chattanooga, TN 37405

Fax: 423-267-8060 E-Mail: librarian@cnpchatt.org

1.2

December 20, 2001

K. David Waddell Executive Secretary Tennessee Regulatory Authority Nashville, 37243-0505

RECEIVED

JUL 16 2002

Co.IA: 128793

TN REGULATORY AUTHORITY
TELECOMMUNICATIONS DIVISION

Dear Mr. Waddell,

Docket # 02-00784

First Call for Help, a part of the Center for Nonprofits, is a program of the United Way of Greater Chattanooga. First Call For Help provides Information & Referral services for Chattanooga and the surrounding region.

In 2000 First Call For Help provided assistance to over 25,000 callers. As demonstrated by the volume of callers assisted, the program provides an effective strategy for connecting local citizens with available resources. It is the desire of our agency to utilize technology to its fullest in order to serve our clients more effectively and efficiently. Making the switch from our current system to 2-1-1 would assist us in fulfilling this desire.

The Center for Nonprofits, through First Call For Help, has solicited community responses to this proposed change. The proposal, as well as the implications for the agencies as a result of implementing 2-1-1, was thoroughly discussed with all of the receiving agencies in the region. Community support for the adoption of 2-1-1 has been strong. There has been full support of First Call for Help becoming the designated provider in this area.

The United Way of Greater Chattanooga's Center for Nonprofits requests the designation as the regional user of 2-1-1 for Chattanooga and the surrounding region through the Tennessee Regulatory Authority. Enclosed is the \$25.00 application fee.

VOUCHER NO. 77720028 / CC/32160 SRC. 28/.03
AMT. REC. 25.00
DEPOSIT DATE 1/10/62

olunteer Center

ST CALL REHELF

FS IN KIND

Please feel free to contact Diane Collins of First Call For Help at (423) 752-0357 if there are any questions or additional necessary information for this process. Thank you for your assistance as we work toward better serving our community.

Sincerely,

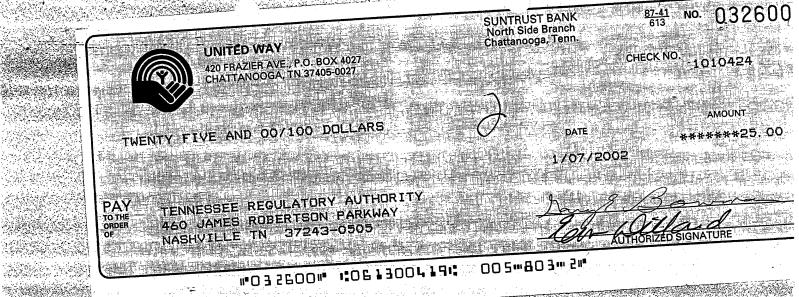
Shawn Kurrelmeier-Lee

Executive Director

Center for Nonprofits

406 Frazier Avenue

Chattanooga, TN 37405



032600 nvoice # Invoice Dt Description Gross Disc Net

2312001 12/31/2001 APPLICATION FEE FOR 211 25.00 25.00

heck #: 1010424 DT: 1/07/2002TOTAL 25.00 25.00